

MIDO®

SWISS WATCHES SINCE 1918

Warranty

Warranty

Your MIDO® watch is warranted by Mido S.A. for a period of twenty-four (24) months from the date of purchase under the terms and conditions of this warranty. The international MIDO® warranty covers material and manufacturing defects existing at the time of delivery of the purchased MIDO® watch ("defects"). The warranty only comes into force if the warranty certificate is dated, fully and correctly completed and stamped by an official MIDO® dealer ("valid warranty certificate"). The warranty period for COSC certified chronometers has been extended by an additional year (36 months in total).

During the warranty period and by presenting the valid warranty certificate, you will have the right to have any defect repaired free of charge. In the event that repairs are improper to restore the normal conditions of use of your MIDO® watch, Mido S.A. guarantees its replacement by a MIDO® watch of identical or similar characteristics. The warranty for the replacement watch ends twenty-four (24) months after the date of purchase of the replaced watch.

This manufacturer's warranty does not cover:

- the life of the battery;
- normal wear and tear and aging (e.g. scratched crystal; alteration of the colour and/or material of non metallic straps and chains, such as leather, textile, rubber; peeling of the plating);
- any damage on any part of the watch resulting from abnormal / abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch and non-observance of the use directions provided by Mido S.A.;
- indirect or consequential damages of any kind resulting from e.g. the use, the non-functioning, the defects or the inaccuracy of the MIDO® watch;
- the MIDO® watch handled by non-authorized persons (e.g. for battery replacement, services or repairs) or which has been altered in its original condition beyond Mido S.A.'s control.

Any further claim against Mido S.A. e.g. for damages additional to the above described warranty is expressly excluded, except mandatory statutory rights the purchaser may have against the manufacturer.

The above manufacturer's warranty:

- is independent of any warranty that may be provided by the seller, for which he carries sole responsibility;
- does not affect the purchaser's rights against the seller nor any other mandatory statutory rights the purchaser may have against the seller.

The Mido S.A.'s customer service ensures the perfect maintenance of your MIDO® watch. If your watch needs attention, rely on an official MIDO® dealer or an authorized MIDO® Service Center: they can guarantee service according to Mido S.A.'s standards.

Collection and treatment of end of life quartz watches*



This symbol indicates that this product should not be disposed with household waste. It has to be returned to a local authorized collection system. By following this procedure you will contribute to the protection of the environment and human health. The recycling of the materials will help to conserve natural resources.

* valid in the EU member states and in any countries with corresponding legislation.

Replacing the battery

We recommend that you contact an approved MIDO® Service Centre or authorised MIDO® retailer, as they are equipped with the tools and apparatus required to carry out the work and the necessary checks in a professional manner. A worn-out battery should be replaced immediately in order to reduce the risk of leakage and consequent damage to the movement.

Mido S.A., CH-2400 Le Locle, Switzerland

MIDO® is a registered trademark

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SWISS WATCHES SINCE 1918

Warranty USA

Warranty, USA only

Your MIDO® watch is warranted by Mido S.A. FOR A PERIOD OF TWENTY-FOUR (24) MONTHS FROM THE DATE OF PURCHASE under the terms and conditions of this warranty. The international MIDO® warranty covers material and manufacturing defects existing at the time of delivery of the purchased MIDO® watch ("defects"). The warranty only comes into force if the warranty certificate is dated, fully and correctly completed and stamped by an official MIDO® dealer ("valid warranty certificate"). The warranty period for COSC certified chronometers has been extended by an additional year (36 months in total).

During the warranty period and by presenting the valid warranty certificate, you will have the right to have any defect repaired free of charge. In the event that repairs are improper to restore the normal conditions of use of your MIDO® watch, Mido S.A. guarantees its replacement by a MIDO® watch of identical or similar characteristics. The warranty for the replacement watch ends twenty-four (24) months after the date of purchase of the replaced watch.

This manufacturer's warranty does not cover:

- the life of the battery;
- normal wear and tear and aging (e.g. scratched crystal; alteration of the colour and/or material of non metallic straps and chains, such as leather, textile, rubber; peeling of the plating);
- any damage on any part of the watch resulting from abnormal/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch and non-observance of the use directions provided by Mido S.A.;
- the MIDO® watch handled by non-authorized persons (e.g. for battery replacement, services or repairs) or which has been altered in its original condition beyond Mido S.A.'s control.

ALL APPLICABLE IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE GIVEN TO YOU BY LAW ARE HEREBY LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. UNDER NO CIRCUMSTANCES WILL Mido S.A. BE LIABLE FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES OF ANY KIND.

Some states do not allow limitations on how long implied warranties last, or exclusions or limitations of incidental or consequential damages, so exclusions or limitations mentioned may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

Mido S.A.'S OBLIGATION IS STRICTLY LIMITED TO REPAIR OR REPLACEMENT AS EXPRESSLY STATED IN THIS LIMITED WARRANTY. YOUR OFFICIAL MIDO® DEALER CARRIES SOLE RESPONSIBILITY FOR ANY OTHER GUARANTEES.

The Mido S.A.'s customer service ensures the perfect working order of your MIDO® watch. If your watch needs maintenance, rely on an official MIDO® dealer or an authorized MIDO® Service Center: they can guarantee service according to Mido S.A.'s standards.

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Precautions and Preventive Measures

Temperature

Do not expose your watch to sudden temperature changes (exposure to sunlight followed by immersion in cold water) or extreme temperatures [over 60°C (140°F) or below 0°C (32°F)].

Magnetic fields

Do not expose your watch to intense magnetic fields such as loudspeakers, portable telephones, computers or refrigerators and other electromagnetic appliances.

Shocks

Avoid thermal or other shocks as it may harm your watch. In the event of a violent shock please have your watch checked by an authorized MIDO® Service Center.

Harmful products

Avoid direct contact with solvents, detergents, perfumes, cosmetic products etc., since they may damage the bracelet, the case or the gaskets.

Care and checks

Clean the case and bracelet regularly using a soft cloth to prevent any corrosion caused by perspiration. All water resistant watches can be cleaned with a toothbrush and soapy water, and then dried with a soft cloth. After being worn in the sea, the watch must be rinsed with warm fresh water and then dried completely.

Water resistance

MIDO® has always been a pioneer in water resistant watches. Before making any settings, please adhere to the instructions given hereafter.

Never activate the time-setting crown and/or the pushers while the watch is under water and make sure that the crown has been pushed/screwed down tightly after every operation.

Do not under any circumstances open the watch yourself; arrange to get it inspected by an authorized MIDO® Service Center only.

The original 1959 Commander line features a single-shell case providing maximum water resistance.

Screwed down crown: For even better guaranteed water resistance, some watches are equipped with a screw-in crown, which ensures water resistance to 10 bar (100 m / 330 ft), 20 bar (200 m / 660 ft), 30 bar (300 m / 1000 ft) or 60 bar (600 m / 1968 ft), depending on the model.

Water resistance of watches is rated based on laboratory pressure tests comparable to a swimmer or diver sitting still at that pressure level. However many water-based activities involve a lot of movement and other environmental changes. These exceptions to how the watch was rated may challenge or defeat the water protection features of a water resistant watch.

The water resistance of a watch cannot permanently be guaranteed. It may be affected by ageing of gaskets or by accidental shock to the crown. We recommend that you have the water resistance of your watch checked once a year by an authorized MIDO® Service Center.

All MIDO® watches are water-resistant to 3 bar (30 m / 100 ft). A screw down crown improves water-resistance.

This applies in particular to watches which are water-resistant at depths in excess of 10 bar (100 m / 330 ft).



Water-resistant to 3 bar (30 m / 100 ft)



Water-resistant to 5 bar (50 m / 165 ft)



Water-resistant to 10 bar (100 m / 330 ft)



Water-resistant to 10 bar (100 m / 330 ft) with screw down crown



Water-resistant to 20 bar (200 m / 660 ft) with screw down crown



Water resistance to 20 bar (200 m / 660 ft) with screw down crown and push-pieces



Water-resistant to 30 bar (300 m / 1000 ft) with screw down crown



Water resistance to 60 bar (300 m / 1968 ft) with screw down crown

MIDO® Finishings

Galvanic coatings

These coatings are applied by electrolysis. By varying the timing and current intensity, it is possible to vary the thickness and nature of the different layers (eg gold, silver, copper, etc...).

PVD (Physical Vapour Deposition) coating

This process is performed under vacuum. Microscopic particles are deposited on the products by ion bombing. Very thin layers (1 to 3 µm) of impurity-free components can be made, which possess a high level of hardness (nitride, carbides, etc...). PVD has the advantage of being a thin but hard layer, corrosion resistant, with strong adhesion and providing a numerous choice of colours. Thanks to the inert nature of PVD, the risks of intolerance entailed by its use are minimised.

Titanium

Titanium is a metallic element found in the Earth's crust. Hardened titanium is 30 % tougher but around 40 % lighter than steel, and is 100 % recyclable. Thanks to the biocompatible nature of titanium, the risks of intolerance entailed by its use are minimised. When exposed to the atmosphere, titanium forms an oxide film that makes titanium resistant to salt water and human perspiration corrosion.

Polished Titanium

The models with a polished titanium case and bracelet are made of titanium which has been polished and protected with a grey PVD surface treatment which improves the resistance of the surface.

DLC

DLC (Diamond Like Carbon) is a coating commonly used in watchmaking. Drawing on vacuum plasma deposition technologies, an inert gas is used to deposit very thin layers – of around one nanometre – of graphite carbon and diamond particles. It has incomparable physical assets which can defy the passage of time: a very high wear resistance, thanks to its hardness and flexibility, as well as extraordinary inalterability. Finally, DLC offers the watch an anthracite or deep black finish, representing a real aesthetic plus.

Ceramic

Ceramic is a non-metallic mineral material subjected to a specific treatment in a high-temperature environment. Ceramic can withstand the passage of time, it is hypoallergenic and resistant to high temperatures, friction and abrasion. High-tech ceramics combine timeless elegance with a distinct refinement, concealing a robustness that is tough to match.

Sapphire crystal

Sapphire is manufactured from aluminium oxide (Al₂O₃). Transparent and colourless, it can only be scratched or cut with a diamond. Due to its extreme hardness, sapphire is virtually immune to deterioration or distortion, scratch proof and resistant to wear and chemical attack. Highly polished, sapphire is perfectly transparent.

Anti-reflection treatment

Certain MIDO® watches have a sapphire glass with double sided anti-reflection treatment. This treatment on the interior and exterior surface helps eliminate light reflection on the glass. It ensures optimum readability of the time and emphasises the aesthetic elegance of the watch.

Stainless steel 316L

For the manufacture of all accessible components of its steel watches, MIDO® has selected a very high quality stainless steel from the 316L family. The advantages of this steel are its high corrosion resistance and excellent durability. For example, certain steels used in the medical field for the manufacture of implants also belong to the 316L family.